

comprehensive CLD/ELL Manual. The manual provides information to tutors about

successful efforts. UNC will continue investing in data analytics and data literacy moving forward, for using institutional data.

Impact

UNC has or is in the process of institutionalizing many of the strategies, curricula, developed through the QII. This initiative provided an opportunity to address longstanding needs, develop new frameworks for supporting students, and investigate promising practices for future investment. For example, through past program reviews and other analyses, the university identified a need to support domestic CLD/ELL students, yet UNC lacked the infrastructure to expand support. UNC faculty and staff developed a framework for supporting these students, including permanent funding in the form of scholarships to domestic students enrolled in ELL courses. Similarly, prior to the QII, UNC had limited transfer student support. In year two of the QII, UNC hired a new transfer coordinator, and in his first year, he supported 60 transfer students and completed a needs

UNC's investments to improve the university's data infrastructure. A lot of work has been done.

- Monfort College of Business revised transfer policies to provide more flexibility and access to interested in business majors; hosted multiple events, including an Innovation Talk and opportunities for mentors with first generation students.
- College of Natural and Health Sciences Created a communication campaign based on new interest to students each week; set quantitative student success benchmarks for reducing DFW rates; and based toolkits for faculty: the [33 Simple Strategies Project](#) [DFW Project](#)
- College of Performing a t a

change across the curriculum; (3) artificial intelligence (AI) in education; and (4) mentoring and teaching graduate students. Faculty Teaching Conversations will continue as part of UNC's faculty development portfolio moving forward.

Campus Engagement

The development of UNC's QII was led by [redacted] the university's interim provost, the Dean of the College of Education and Behavioral Sciences, the Assistant Provost for Academic Effectiveness, and the Assistant Vice President for Student Academic Success. The latter two individuals were the QII project lead and the initial design team. [redacted] a Graduate and Retention Taskforce (GART) member from the College of Education and Behavioral Sciences, the Assistant Vice President for Student Academic Success, [redacted] for Academic Effectiveness, who is also UNC's HLC Accreditation Liaison Officer, administered the project budget, including the management of practices grants, and the project evaluation. [redacted] Assistant Vice President for Student Academic Success, [redacted] committee members and continued to meet regularly with the committee chairs. As the Student First Framework evolved to the Strategic Management Plan, GART was disbanded. [redacted] continued to ensure that the project was implemented and provided regular updates to campus leaders.

Several committees [redacted] were involved with UNC's QII at various stages of the initiative and provides a brief description.

[redacted] : Committees and Individuals

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QII Evaluation

Supporting student success is a top priority for the university as evidenced by the level of involvement of projects and initiatives, and intentions to continue many of the strategies UNC

QII implementation. Evaluation results, UNC has identified promising practices to be continued, develop infrastructure for supporting vulnerable populations, and expand engagement in student success activities. UNC

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investment in those that produced positive outcomes.

UNC is committed to continuing

Future Plans

UNC has identified several components of QII initiatives that will continue. Some of these are the natural continuation of curriculum revisions emerging from funded activities (gateway STEM courses, English composition courses, etc.). UNC plans to continue the following activities QII:

- College completion initiatives these will continue to be supported by the Assistant Vice President for Student Academic Success and the Assistant Vice President for Academic Effectiveness
- Career integration supported by the AAC&U/Lumina Grant, UNC will initiate a Career Readiness Faculty Fellows program. This program will continue to be maintained as a resource for the Center for Career and Professional Development
- Support for CLD/ELL students UNC will maintain the resources developed by the Center for Language and Learning