



**Application**

Service animals and service animals-in-training must always be under the control of their handler.

- Service animals and service animals-in-training must be harnessed or leashed unless those devices would interfere with the safe and effective performance of their task.
- In cases where the service animal or service animals-in-training cannot be leashed or harnessed, the handler must have the service animal under voice, signal, or other effective controls.

It is unlawful for the legal owner of an animal (including a service animal or service animal-in-training) to willfully or wantonly allow such an animal to cause harm to a service animal or a service animal-in-training.

A handler may be asked to remove their service animal or service animal-in-training if it causes an actual disruption to university operations, or if its behavior poses a direct threat to the health or safety of others. For example, if a service animal displays aggressive behavior towards others, it may be excluded. If it is not housebroken, bites or jumps on another person, wanders away from the handler, or is otherwise disruptive, it may be removed. If a service animal or service animal-in-training is excluded for these reasons, the handler is still permitted to access services without having the service animal or service animal-in-training on premises.

## **FAQs**

***If I am not sure if a dog is a service animal, what can I do?*** First, recognize that not all disabilities are apparent to others, so the dog may be a service animal for a disability that you do not recognize. Persons with authority over a place of public accommodation (e.g., a building manager or faculty member over a classroom) may ask only two questions: (1) Is the dog required because of a disability, and (2) What work or task has the dog been trained to perform? If the answer to either question is no, the animal may be excluded from public accommodation. You are not permitted to ask the handler to have the dog demonstrate the task.

***What else should I know about service animals?*** To ensure equal access and nondiscrimination for individuals with disabilities who are using a service animal, the University encourages the following best practices:

- Allow service animals to accompany persons with disabilities on campus
  - ask for medical documentation
- Do not pet, interact with, or feed a service dog as this distracts from the performance of its tasks
- Do not deliberately startle, tease, taunt, or antagonize a service animal
- Do not interfere with the service animal
- Do not separate or attempt to separate a service animal from its handler
- Allow the handler breaks to take the service animal outside for bathroom breaks
- Provide right of way to individuals with service animals
- Fear and allergies are not valid reasons for denying access to a service animal or refusing service to people using service animals
- People with disabilities who use service animals may not be isolated from others or treated differently than others



## **Contact**

For questions regarding this Procedure or the requirements herein